



Safe & Sound Policy

Updated: 09/01/20

Safe and Sound – How we keep your child safe at UK2Learn Guardianship?

Does UK2Learn Guardianship have a Safety Policy? Yes

As an organisation that provides a Guardianship service to young people, we take safety very seriously. If you are concerned about the safety of any aspect of our services and would like to know more about the safety arrangements in place, you should speak to the Designated Safeguarding Lead, Suzie Mackie, who is available 24 hours, seven days a week on +44 7787 556963.

What are the arrangements for host family stays?

Your child's Guardianship manager will give you notice in writing, confirming the arrangements and provide you with travel plans and host families contact details. No young people under the age of 18 are allowed to consume alcohol while under UK2Learn's Guardianship.

The NSPCC says that parents should be wary of activities where parents are discouraged from staying to watch or become involved; behaviour or activities that encourage rough play, sexual innuendo or humiliating punishments; individuals who take charge and operate independently of organisational guidelines; individuals who show favouritism or personally reward specific children; encouragement of inappropriate physical contact; poor communication and lack of parental involvement, leaving you feeling uneasy; children who drop out or stop going for no apparent reason. We agree with the NSPCC and would not expect any of these to occur at UK2Learn Guardianship.

We are delighted your child is joining us and we know that young people thrive in safe surroundings. We are therefore committed to ensuring that the student's Guardianship experience is both enjoyable and safe for everyone. As a parent or carer, you will have questions about how we achieve this, and we hope to provide the answers in this policy and also the Parent Handbook. We also have extensive Safeguarding and Child Protection Policies which you can see at www.uk2learn.com. If you still have other questions, please call or send a WhatsApp to the team on +44 7786934555 or Suzie Mackie on +44 7787556963 or email smackie@uk2learn.com.

How does UK2Learn Guardianship appoint people who work with young people?

All those who help to run our activities are interviewed, asked to provide references and required to undertake a criminal record check (DBS).

Is there a written code of behaviour?

We have a clear code of behaviour given to all of our staff members and host families. This gives advice about how young people should be treated and we expect everyone to follow it.

How can I raise any concerns or comment about UK2Learn Guardianship?

If you are unhappy with anything relating to your child's time you should raise it with Suzie Mackie or a member of the UK2Learn team.

UK2Learn has a complaints policy which you can see at www.uk2learn.com