

SAFE AND SOUND

How we keep your child safe at UK2Learn Guardianship

UK2Learn Guardianship

Contact Us

If you would like to talk to someone about UK2Learn policies or programmes, please contact Suzie Mackie or the UK2learn team

+44 1483 425500
+44 (0)7787556963 or +44(0)7786934555

Or email: suziemackie@gmail.com

Or visit: www.uk2learnguardianship.co.uk



What are our commitments to safety?

We are delighted your child is joining us. We know that young people thrive in safe surroundings. We are therefore committed to ensuring that the student's guardianship experience is both enjoyable and safe for everyone. As an organisation that provides guardianship to young people, we take safety very seriously. As a parent or carer, you will have questions about how we achieve this, and we hope to provide the answers in this leaflet and in the Parent Handbook. If you are concerned about the safety of any aspect of our guardianship and would like to know more about the safety arrangements in place you should speak to the Designated Safeguarding Lead (DSL), Suzie Mackie, who is available 24/7 on +44 7787556963.

We also have extensive Safeguarding and Child Protection Policies which you can see at www.uk2learnguardianship.com

How does UK2Learn Guardianship appoint people who work with our students?

All those who work with us are interviewed, asked to provide references and required to undertake a criminal record check (DBS).

Is there a written code of behaviour?

We have a clear code of behaviour given to all of our staff members and host families. This gives advice about how young people should be treated and we expect everyone to follow it. Your child will also be given the Student Handbook which outlines what to expect when living with a host family and how to behave.

How can I raise any concerns or comment about UK2Learn Guardianship?

If you are unhappy with anything relating to your child's time you should raise it with Suzie Mackie.

UK2Learn has a complaints policy which you can see at www.uk2learnguardianship.com

What are the arrangements for host family stays?

Your child's guardianship manager will give you notice in writing, confirming the arrangements and provide you with travel plans and host family contact details in advance of your child's stay. All host families are reference checked and police checked. Please refer to the Parent Handbook for more details.

The National Society for the Prevention of Cruelty to Children (NSPCC) says that parents should be wary of...

- ... activities where parents are discouraged from staying to watch or become involved;
- ...behaviour or activities that encourage rough play, sexual innuendo or humiliating punishments;
- ...individuals who take charge and operate independently of organisational guidelines;
- ...individuals who show favouritism or personally reward specific children;
- ...encouragement of inappropriate physical contact;
- ...poor communication and lack of parental involvement, leaving you feeling uneasy;
- ...children who don't want to go to school or join activities for no apparent reason.

We agree with the NSPCC and would not expect any of these to occur at UK2Learn Guardianship.



WE ARE COMMITTED TO ENSURING THAT THE STUDENT EXPERIENCE IS BOTH ENJOYABLE AND SAFE FOR EVERYONE.